



### **2020 insideARM Best Places to Work in Collections**

CST WorldWide is proud to announce it was recently selected as one of the 2020 *Best Places to Work in Collections*.

Now in its 13<sup>th</sup> year, the program was established by [insideARM](#), the leading independent news and information provider for the Collections industry, and is administered by [Best Companies Group](#), which conducts over 60 local, national and industry “Best Places” programs each year.

This survey and award program was designed to identify, recognize and honor the best places of employment in the Collections industry. This year, 51 companies met the standard to be selected. The *Best Places to Work in Collections* list is divided into three size categories: Small (15-49 employees), Medium (50-149 employees) and Large (150+ employees).

To be considered for participation, companies had to fulfill the following eligibility requirements:

- Be a for-profit or not-for-profit business or government entity
- Be a publicly or privately held business
- Have a facility in the United States
- Have a minimum of 15\* employees in the United States
- Must be in business a minimum of 1 year
- Must be a Collection Agency, Collection Law Firm, Debt Buyer, or Creditor Recovery Operation

Companies from across the U.S. entered the rigorous two-part survey process to determine the *Best Places to Work in Collections*. The first part consisted of evaluating each nominated company's workplace policies, practices, philosophy, systems and demographics. The second part consisted of an employee survey to measure the employee experience. The combined scores determined the top companies and the final ranking. Best Companies Group managed the overall registration, survey and analysis process and determined the final rankings.

For more information on the *Best Places to Work in Collections* program, visit:

<http://www.insidearm.com/best-places-to-work/>